

If the client has to cancel the trip, he/she must inform Malagasya Travel by any written means allowing for an acknowledgement of receipt, as soon as the event-giving rise to the cancellation occurs: the date of issue of the written document will be taken as the date of cancellation for the invoicing of the cancellation fees.

**Cancellation fees will be due and payable according to the following criteria:**

- Up to the 29th day before the start of the trip 10% of the total price of the trip,
- From the 28th day before departure 20% of the total price of the trip
- From the 14th day before departure 50% of the total price of the trip
- From the 6th day before departure 75% of the total price of the trip
- From the day of departure and 90% of the total price of the trip in case of non-commencement of the trip